



**PROCESS  
IMPROVEMENT**

(Improving efficiency or quality of work processes or services)

Comply with all AV policies and procedures as well as legislative and legal requirements

**RESOURCES**

(Driving value in areas such as management or conservation of resources. These include goals that relate to effective management of finances, equipment, property, assets or expenses)

Respond to calls in accordance with AV Operational Procedures and organisation response targets to ensure patient needs are appropriately met.  
Drive AV vehicles in a safe and expedient manner in accordance with AV policy and procedure.  
Maintain all equipment and ensure vehicle is prepared, maintained and equipped in accordance with AV standards.  
Comply with the provisions of the AV Customer Service Guidelines, quality system and other AV policies and procedures.  
Adhere to and ensure adherence to the Code of Conduct for Victorian Public Sector Employees, the AV Workplace Conduct policy, other policies and procedures which

**PEOPLE**

(Enhancing the ability of people to perform their roles and building a great place to work)

## Privacy Notification

Ambulance Victoria requires declarations and personal information relevant to your employment. The collection and handling of the information will be consistent with the requirements of the Privacy and Data Protection Act 2014.

### AUTHORISATION



Executive Director Clinical Operations  
Date: 18/11/2019