



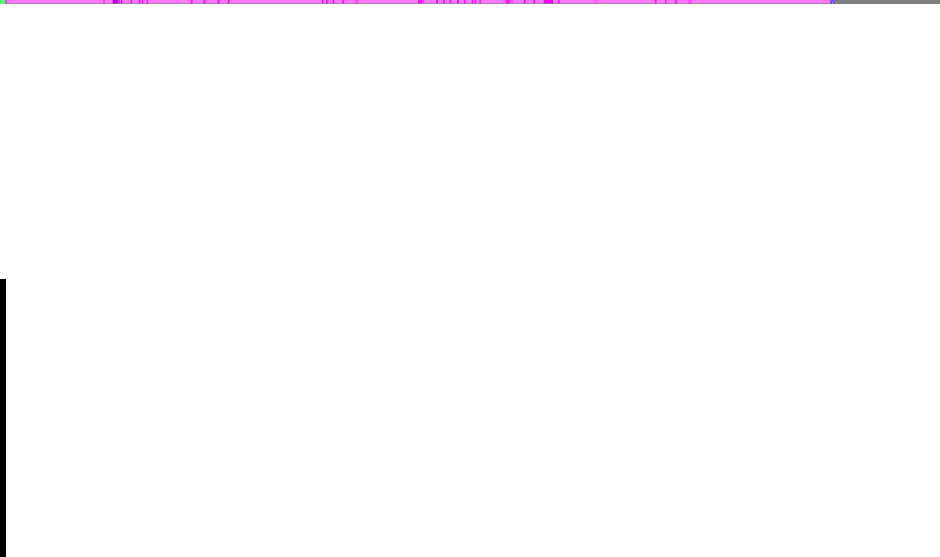
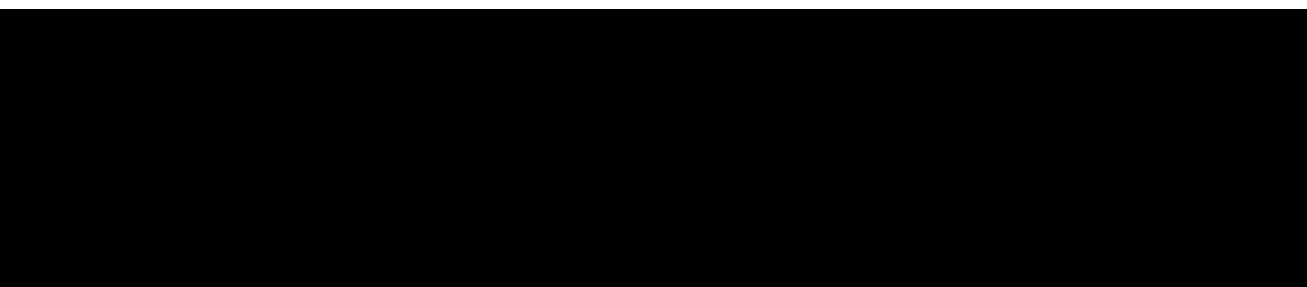
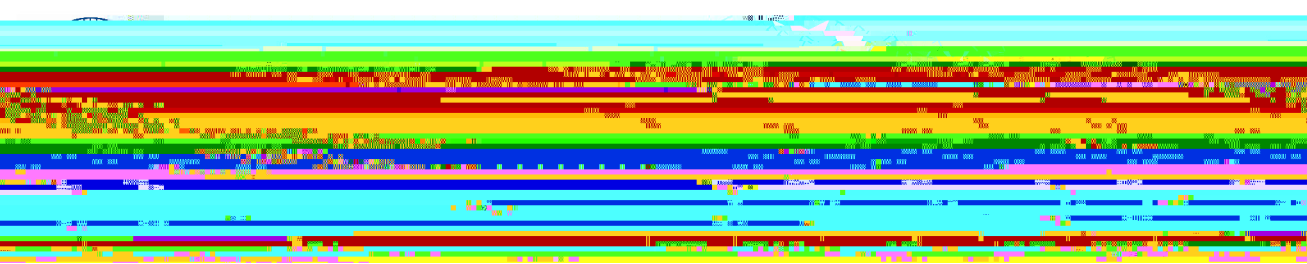
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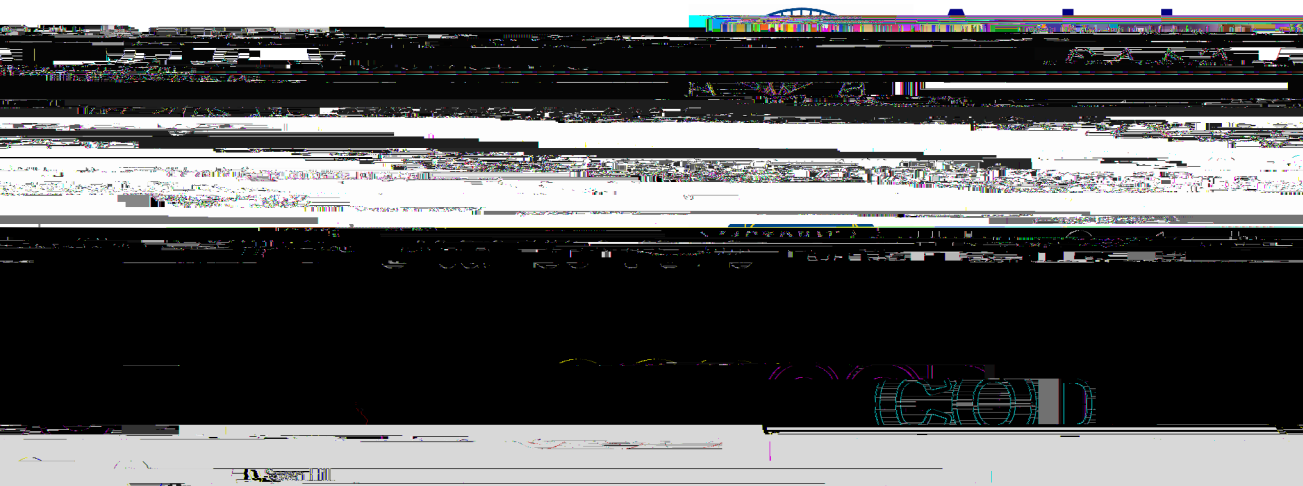
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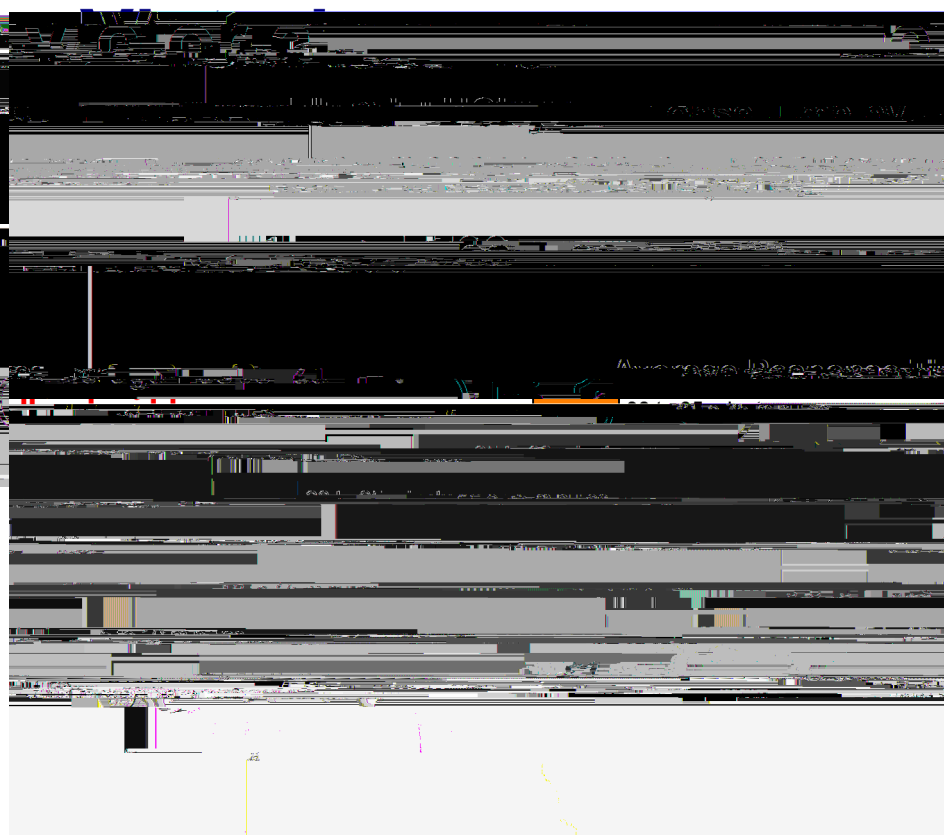
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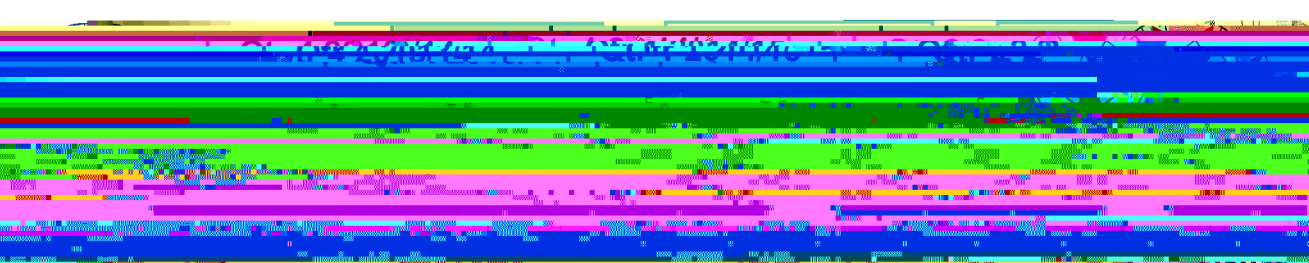
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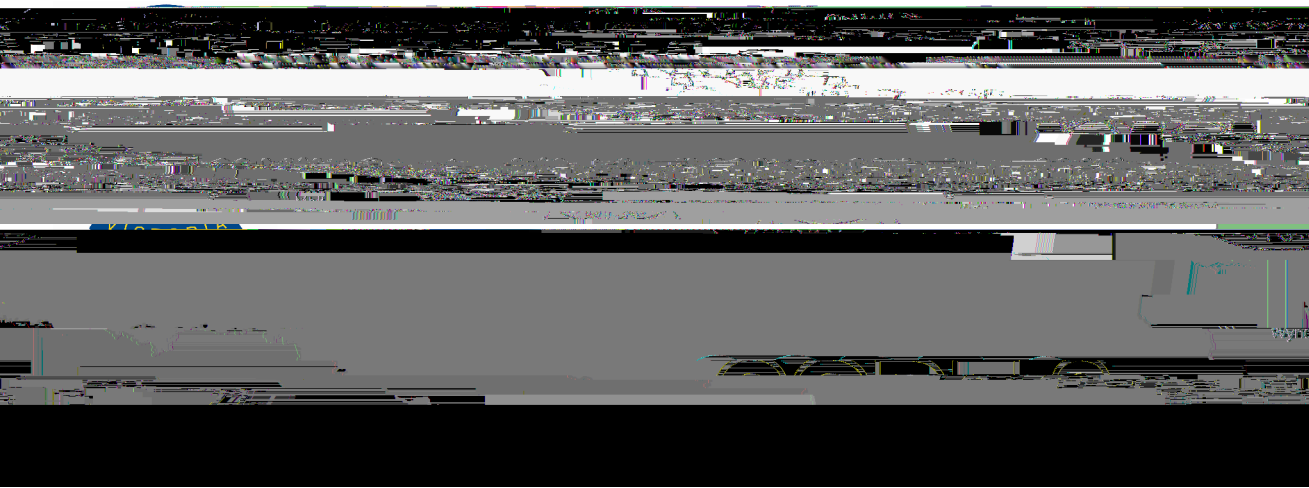


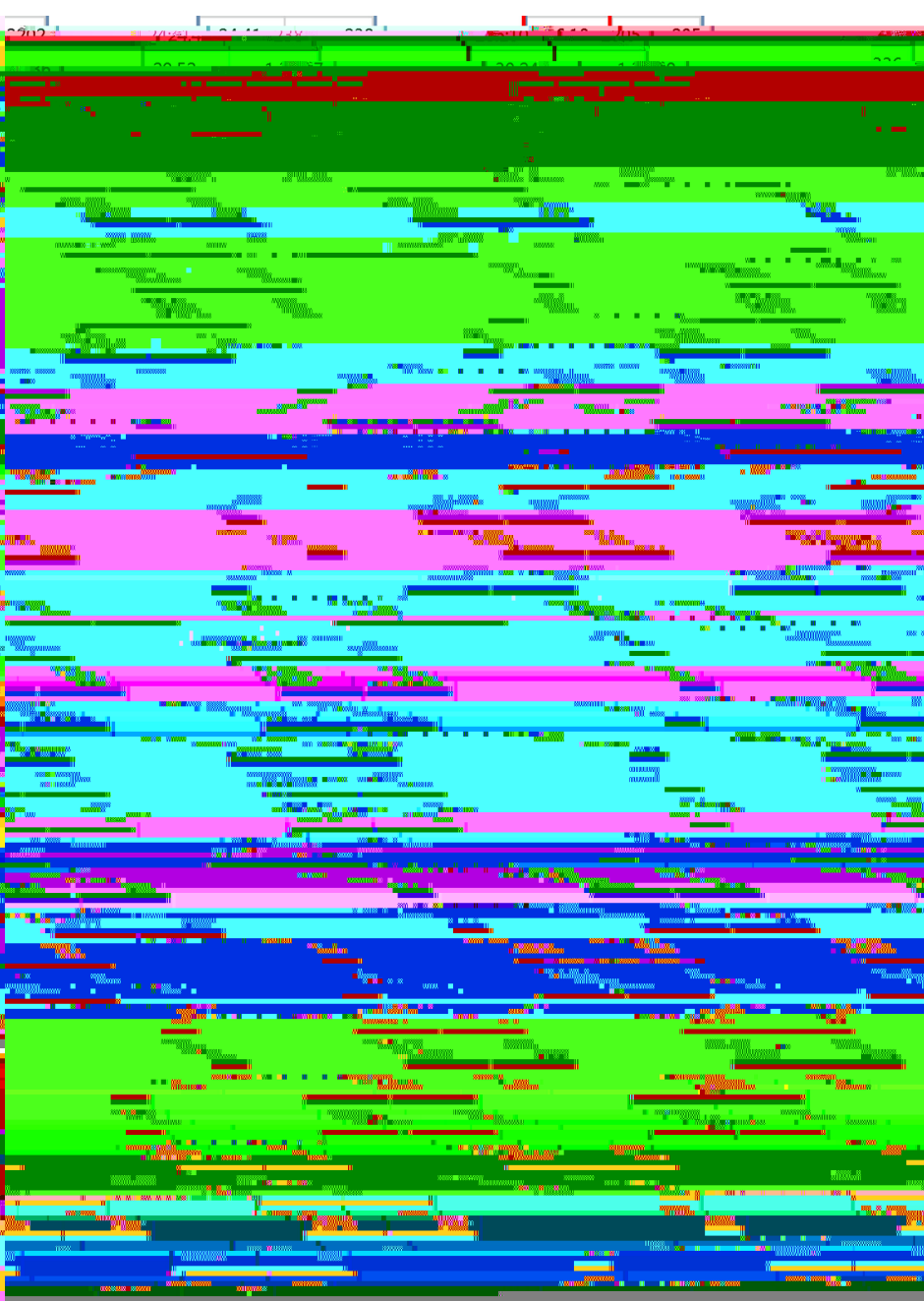
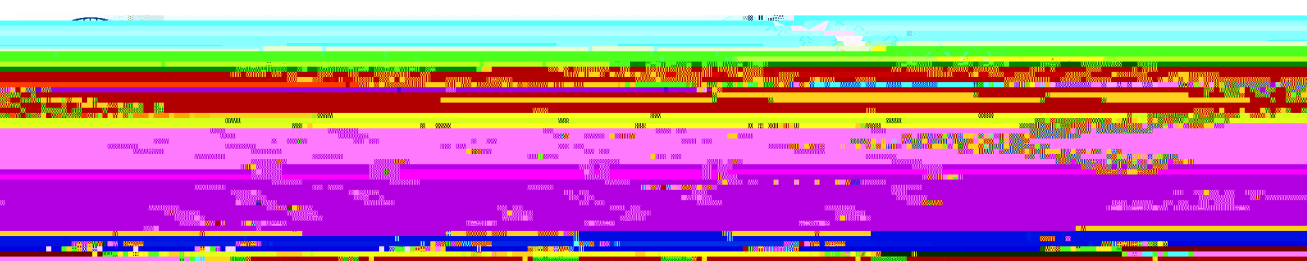


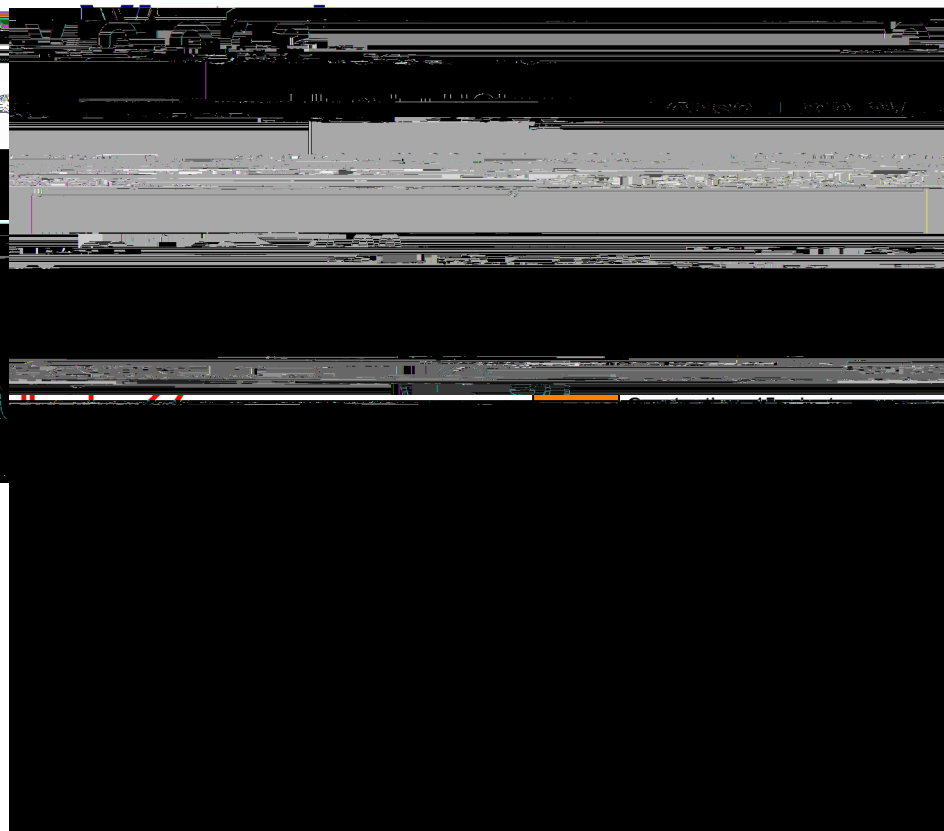


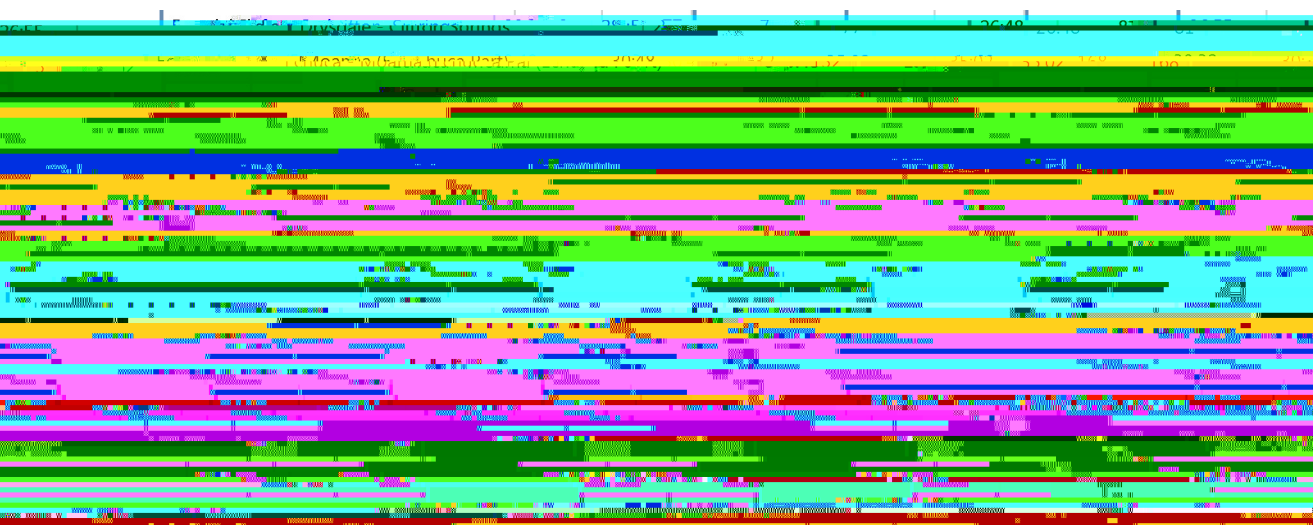
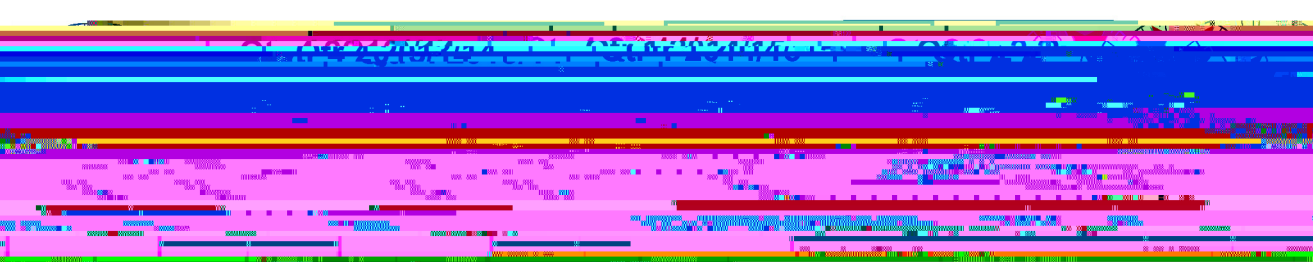












22-09	72-52	780	35-10		
24-01	Portland (Vic)	24-54	103	25-41	
25-02	07	70	37-06	R	Curry Hill
22-14	22-1000	21-11	22-000	27-11	22-1000

Glossary

Response Time

Response time measures the time from a triple zero (000) call being answered and registered by the Emergency Services Telecommunications Authority (ESTA) to the time the first AV resource arrives at