

\$PEXODQFH 9LFWRULD KDV WZR RIHFLDO UHVSQVH WLPH WDUJHWV

QXWHV IRU RI LQFLGHQWV VWDWH ZLGH D  
QXWHV IRU RI LQFLGHQWV LQ FHQWUHV ZL

5HVSQVH WLPHV DUH DQ LPSRUWDQW PHDVXUH RI WKH VHUYLEFH ZH SURYLGH EXW DUH RQO\ R  
RI DQ DPEXODQFH VHUYLEFH

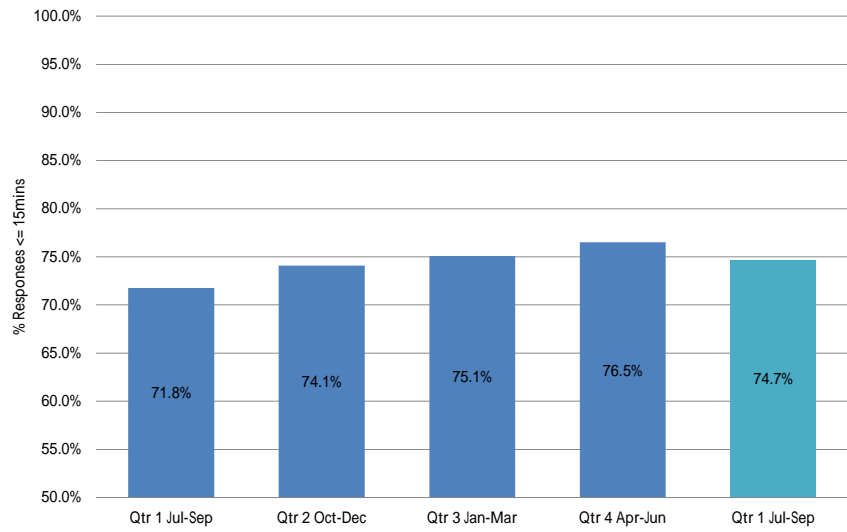
2XU UHVSQVH WLPHV DUH PHDVXUHG IURP WKH UHFHLSW RI WKH WULSOH JHUR FDOO XQWL  
PDQ\ IDFWRUV LQFOXGLQJ WUDYHO DYDLODELOLW\ RI DPEX  
ZKLFK PHDQV WKDW FRPSDULVRQ WR WKH VDPH TXDUWHU IURP ODVW \HDU SURYLGHV WKH EHV

:H GHVLJQDWH WKRVH SDWLHQWV WKDW UHTXLUH WLPH FULWLFDO RU KLJK SULRULW\ UHVSQVH  
7KH WDEOHV EHORZ SURYLGH LQIRUPDWLRQ DERXW RXU &RGH UHVSQVH WLPH SHUIRUPDQFH  
/RFDOLWLHV 8&/

&RGH LQFLGHQWV DUH DFXWH EXW QRW WLPH FULWLFDO DQG GR QRW UHTXLUH D OLJKWV DQ  
KDV DOVR EHHQ SURYLGHG LQ WKH WDEOHV EHORZ

%HFDXVH LW LV LPSRUWDQW WR XQGHUVWDQG RXU UHVSQVH WLPH SHUIRUPDQFH LQ WKH FRQ  
SURYLGHG LQIRUPDWLRQ RQ RXU NH\ FOLQLFDO LQGLFDWRUV \$9 FRQWLQXHV WR DFKLHYH ZRUC  
GLIIHUHQFH WR SDWLHQW RXWFRPHV LQ PDMRU WUDXPD DQG VWURNH

\$V SDUW RI RXU SURFHVV RI FRQWLQXDO LPSURYHPHQW WKH UHVSQVH WLPH SHUIRUPDQFH V  
&RPSXWHU \$LGHG 'LVSDWFK &\$' V\ VWHP XVHG DFURVV 9LFWRULD 'HILQLWLRQV FDQ EH IRXQG



MAP

TABLE

MAP

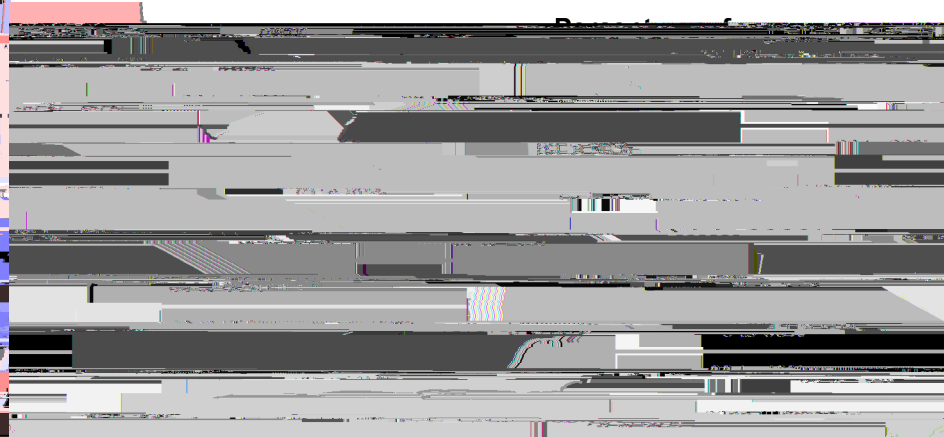
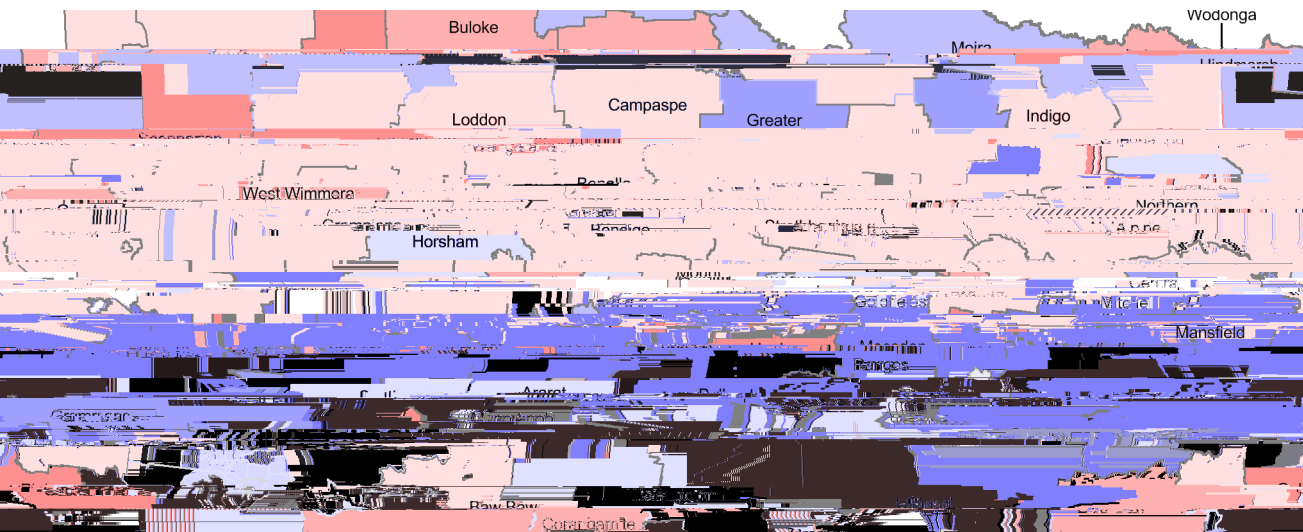
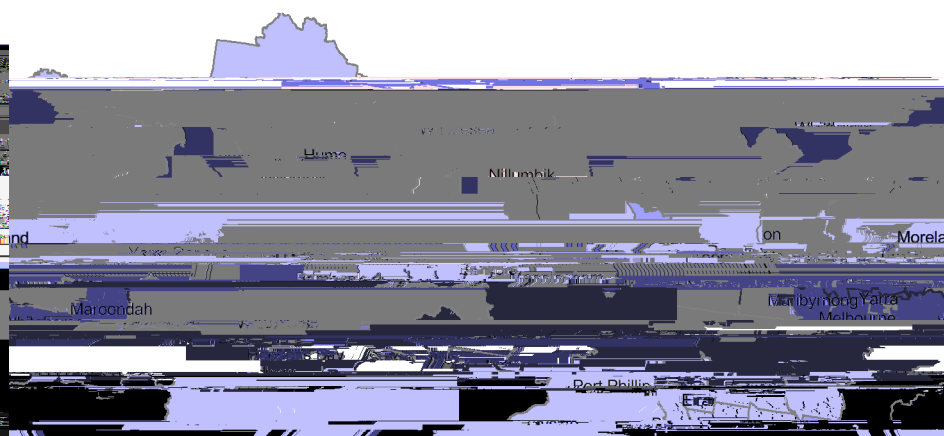
TABLE

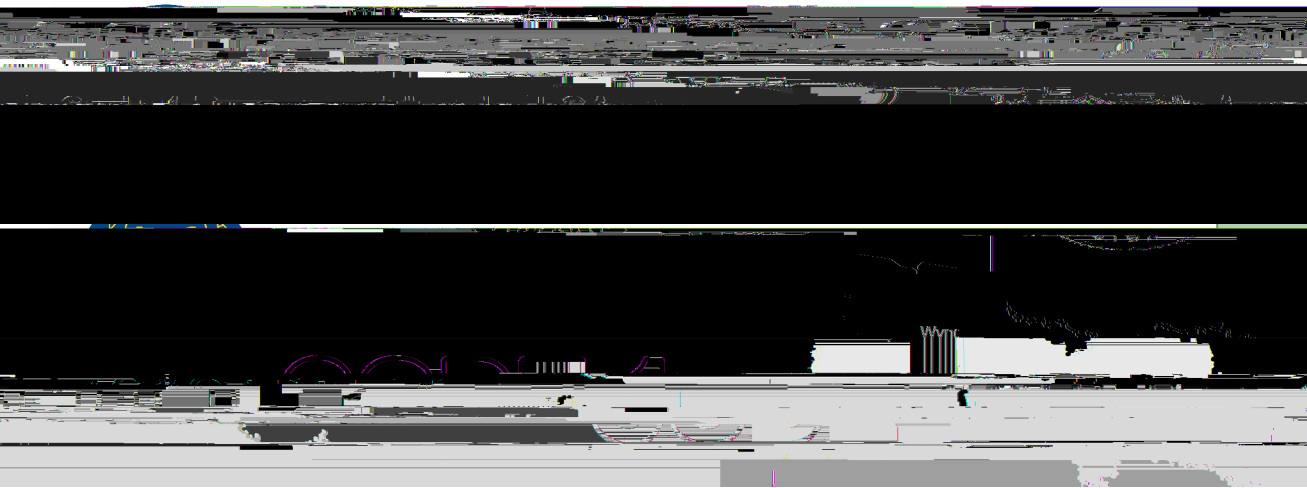
MAP

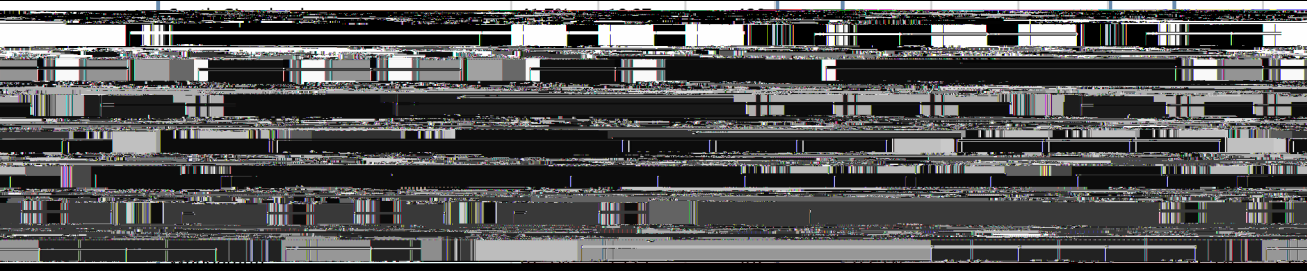
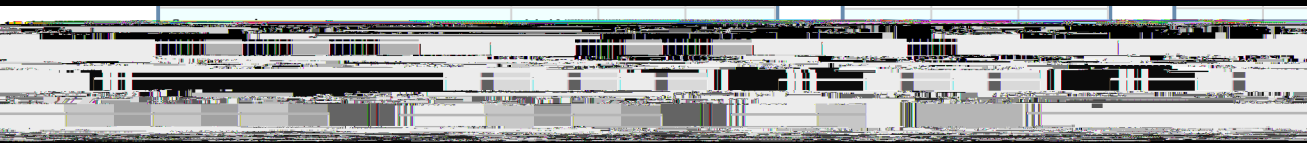
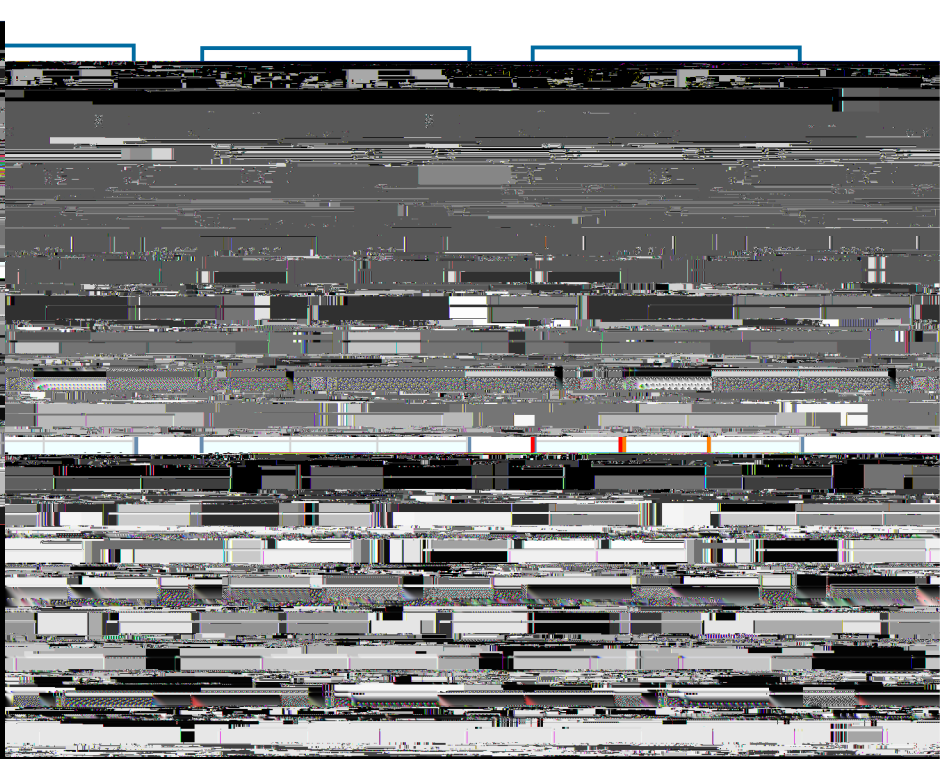
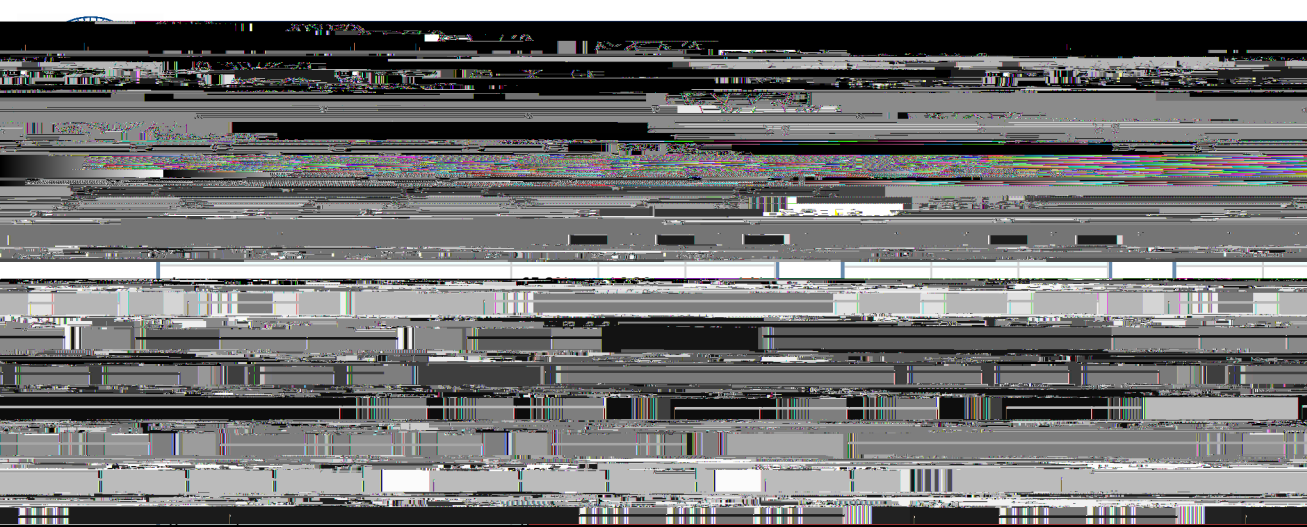
TABLE

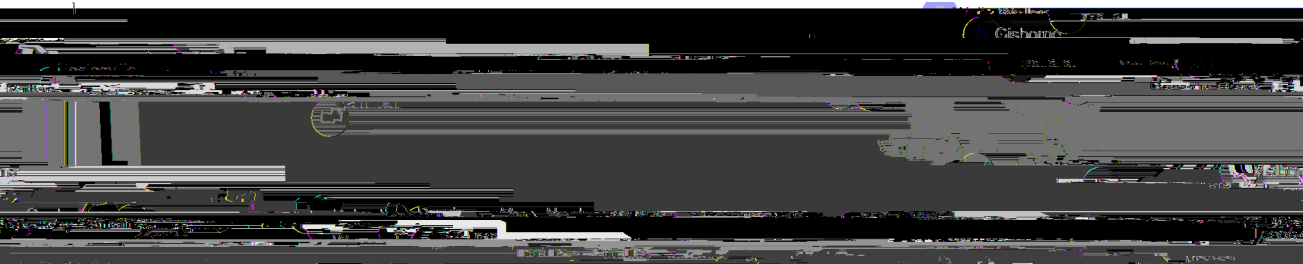
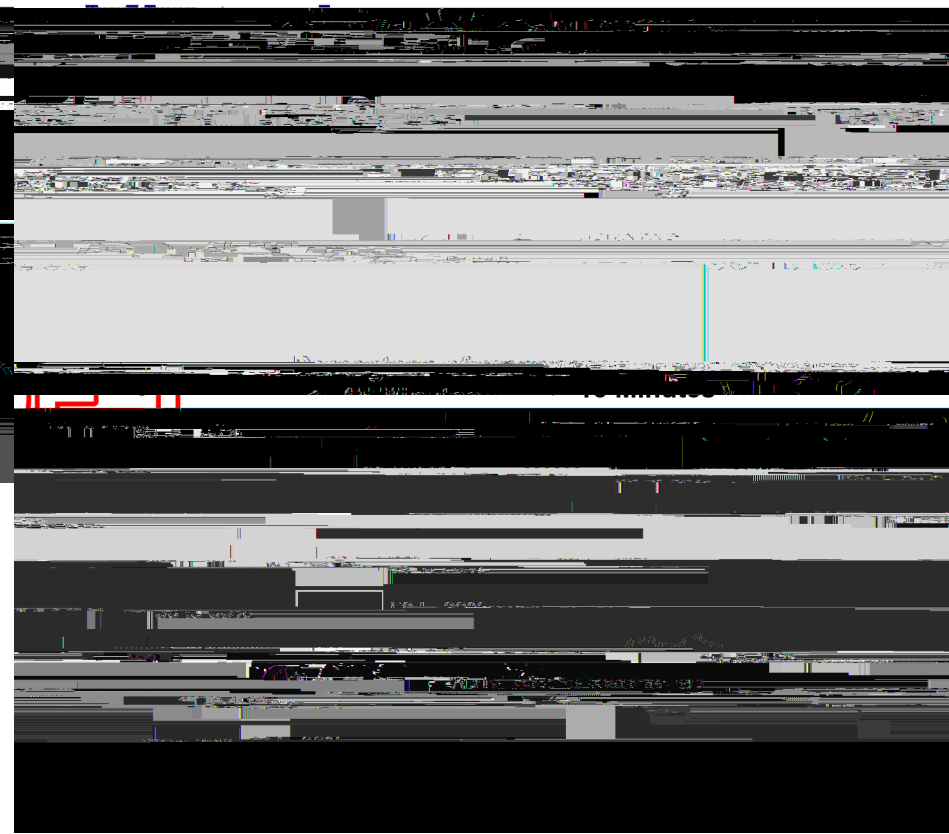
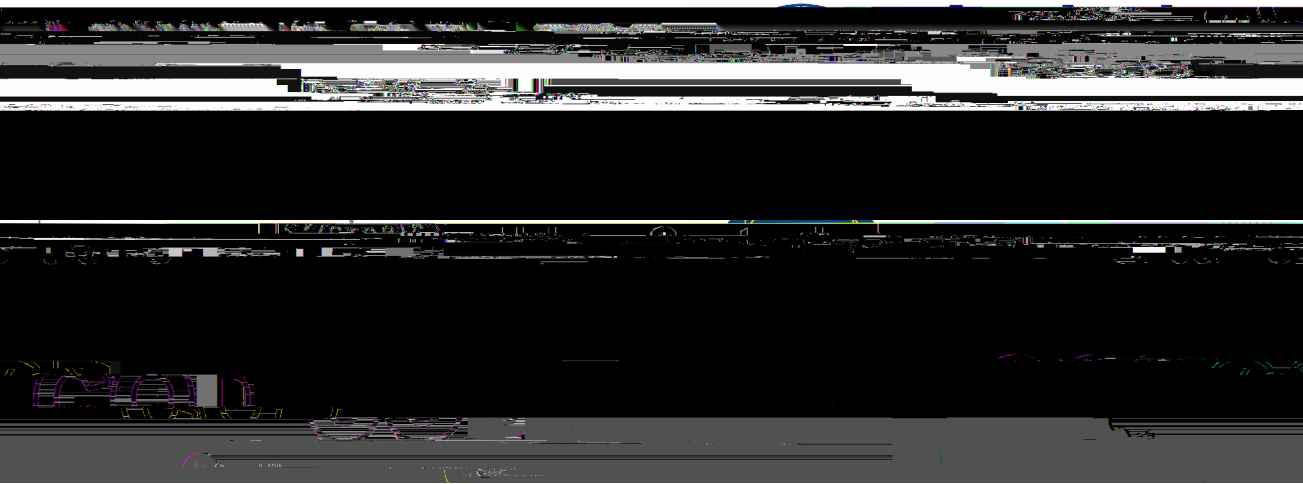
MAP

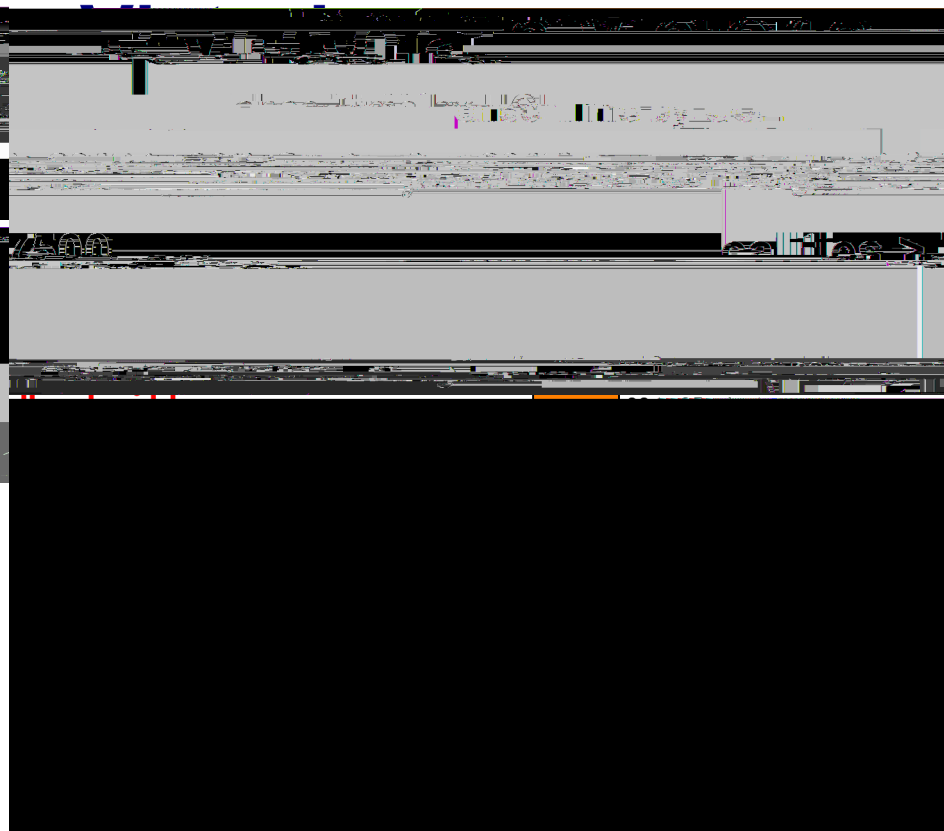
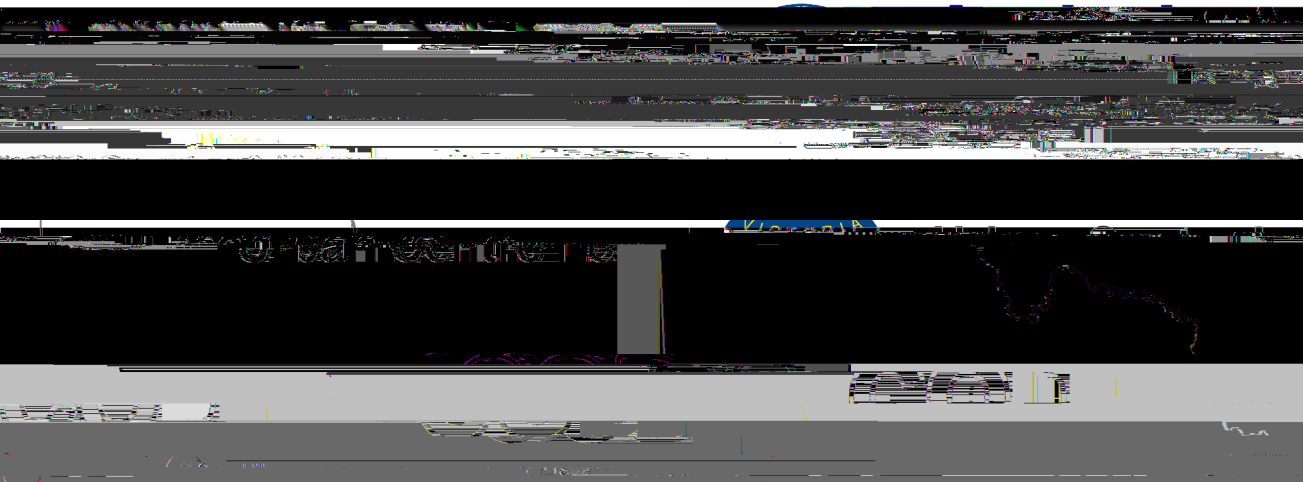
TABLE

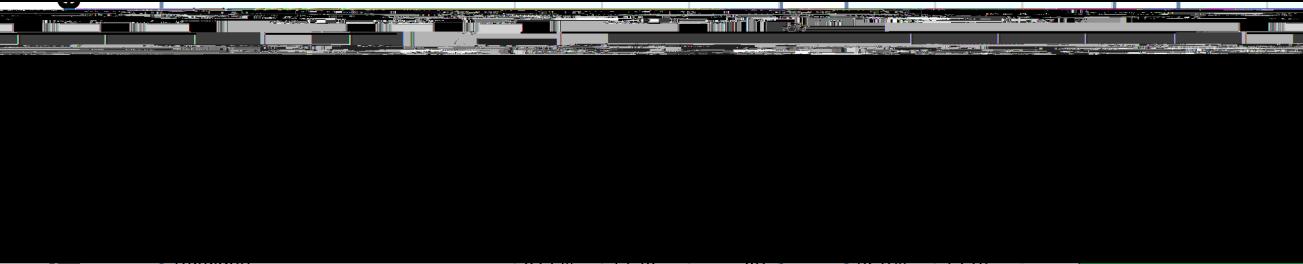
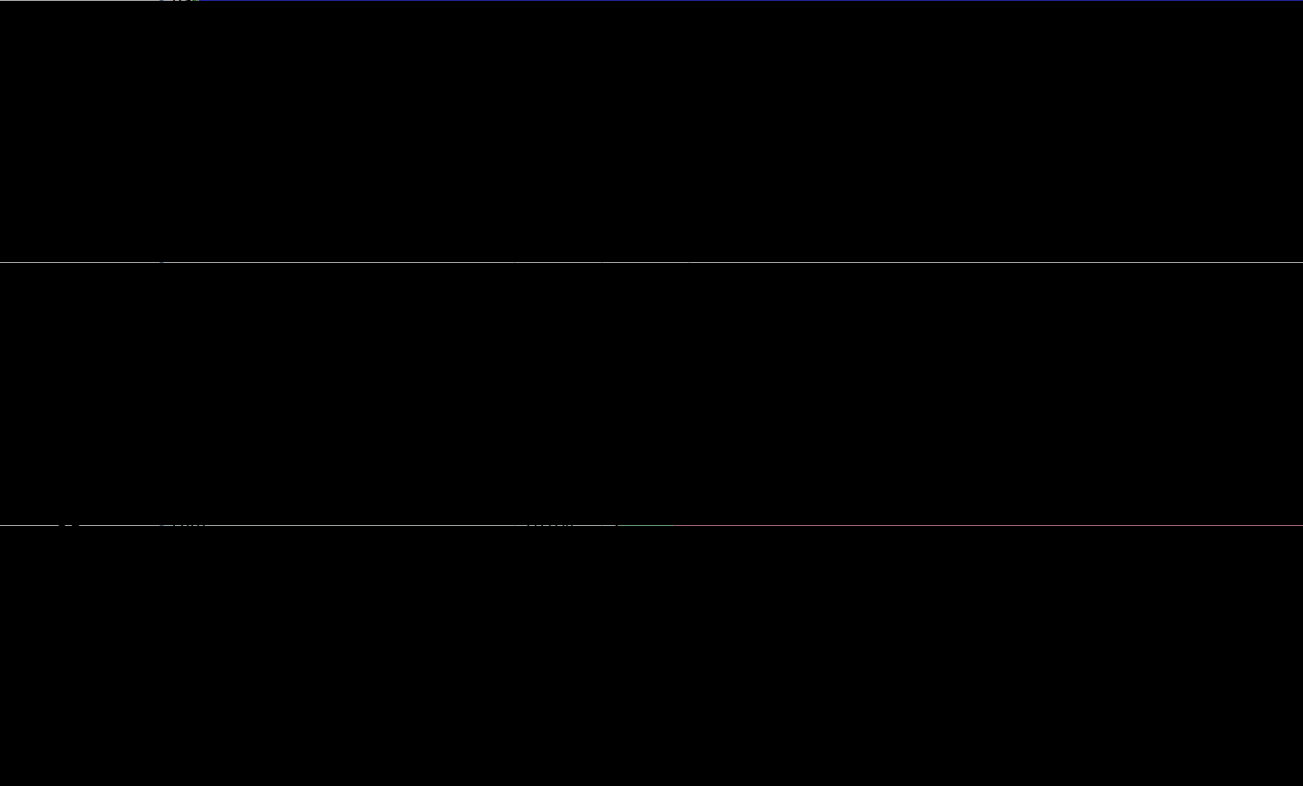
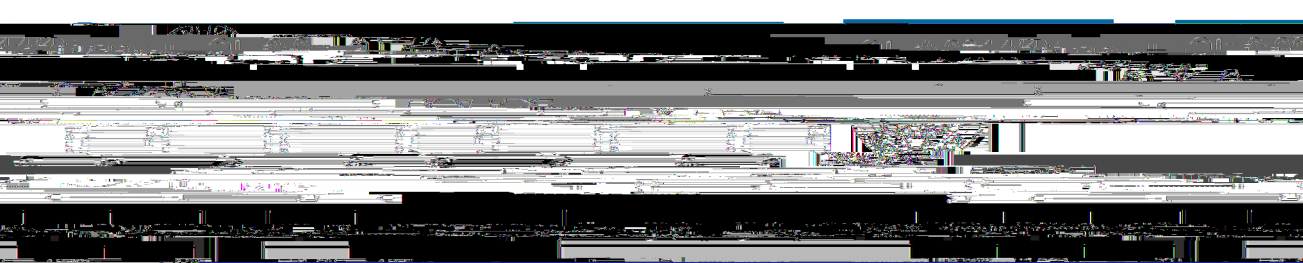






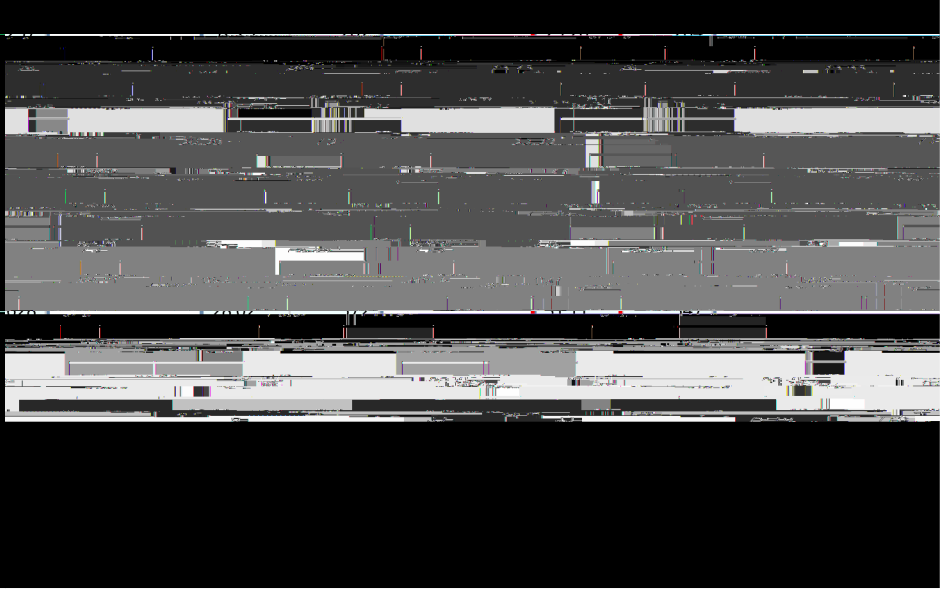
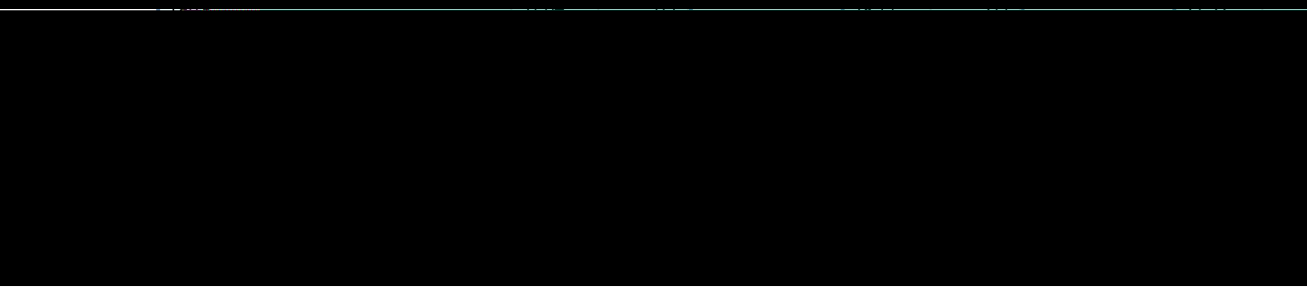
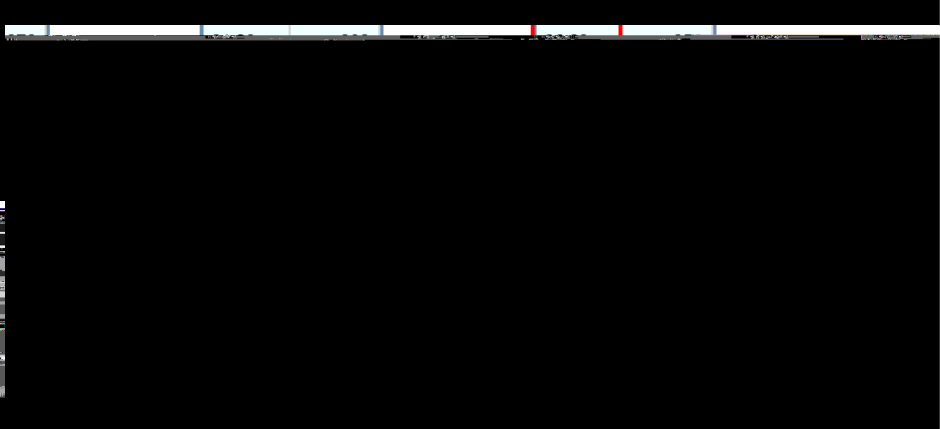
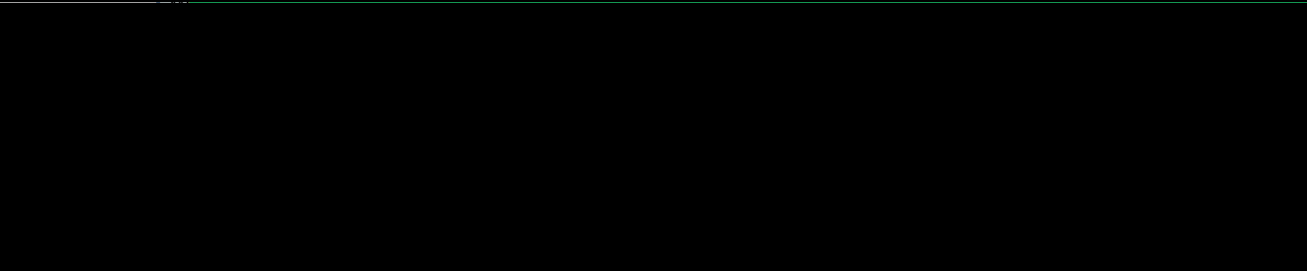
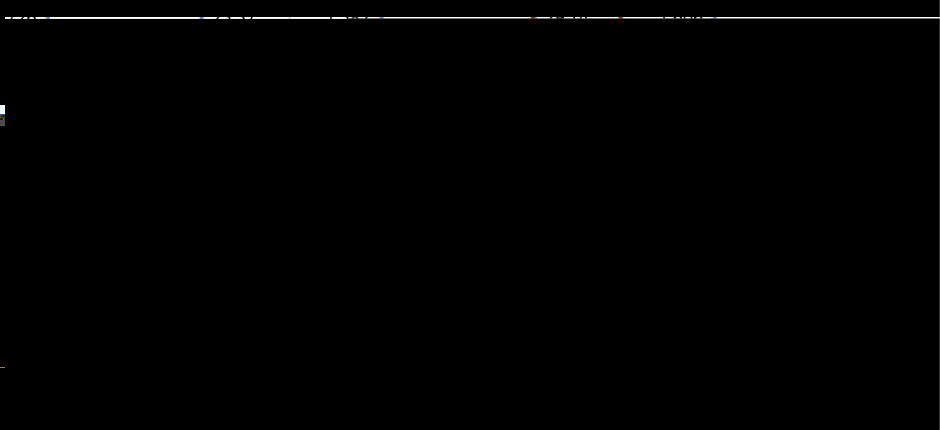
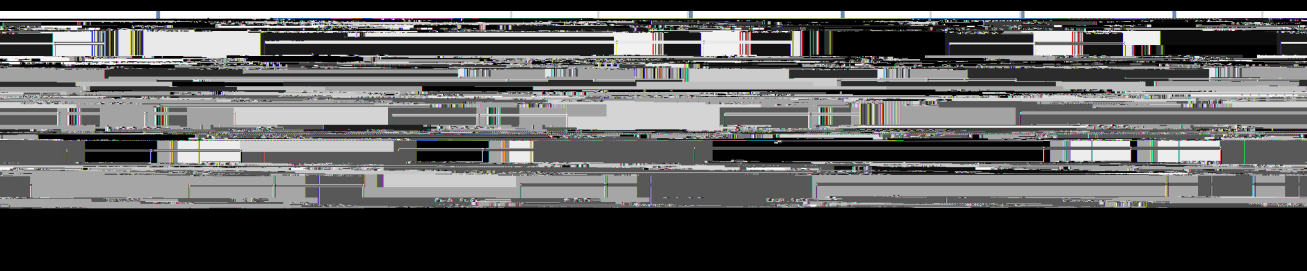
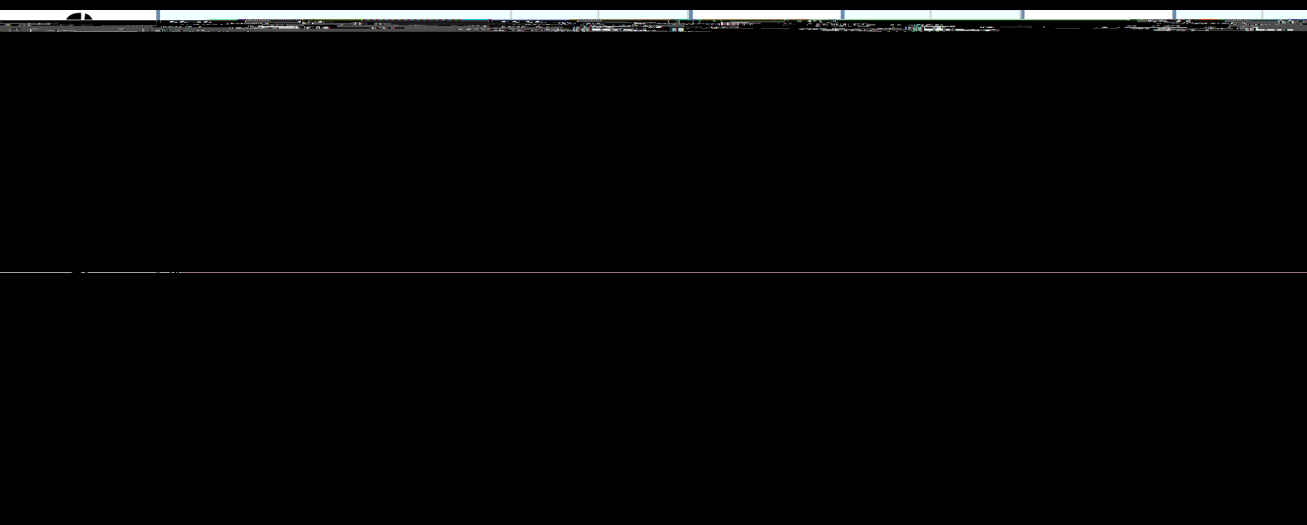
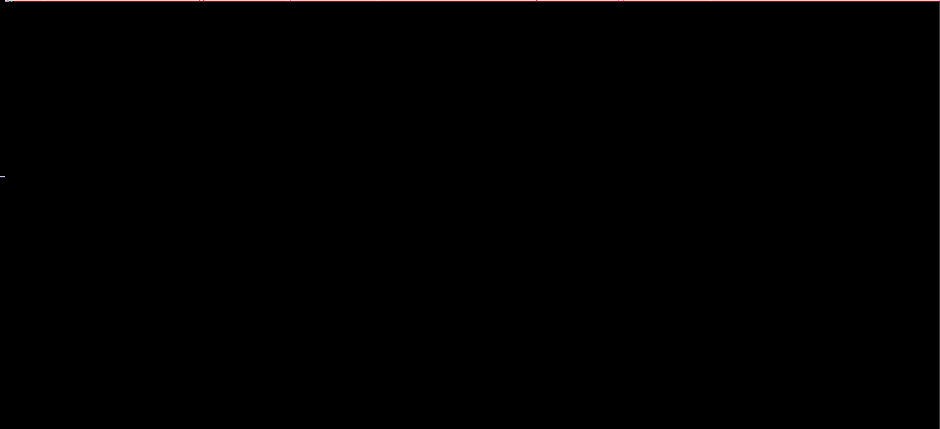
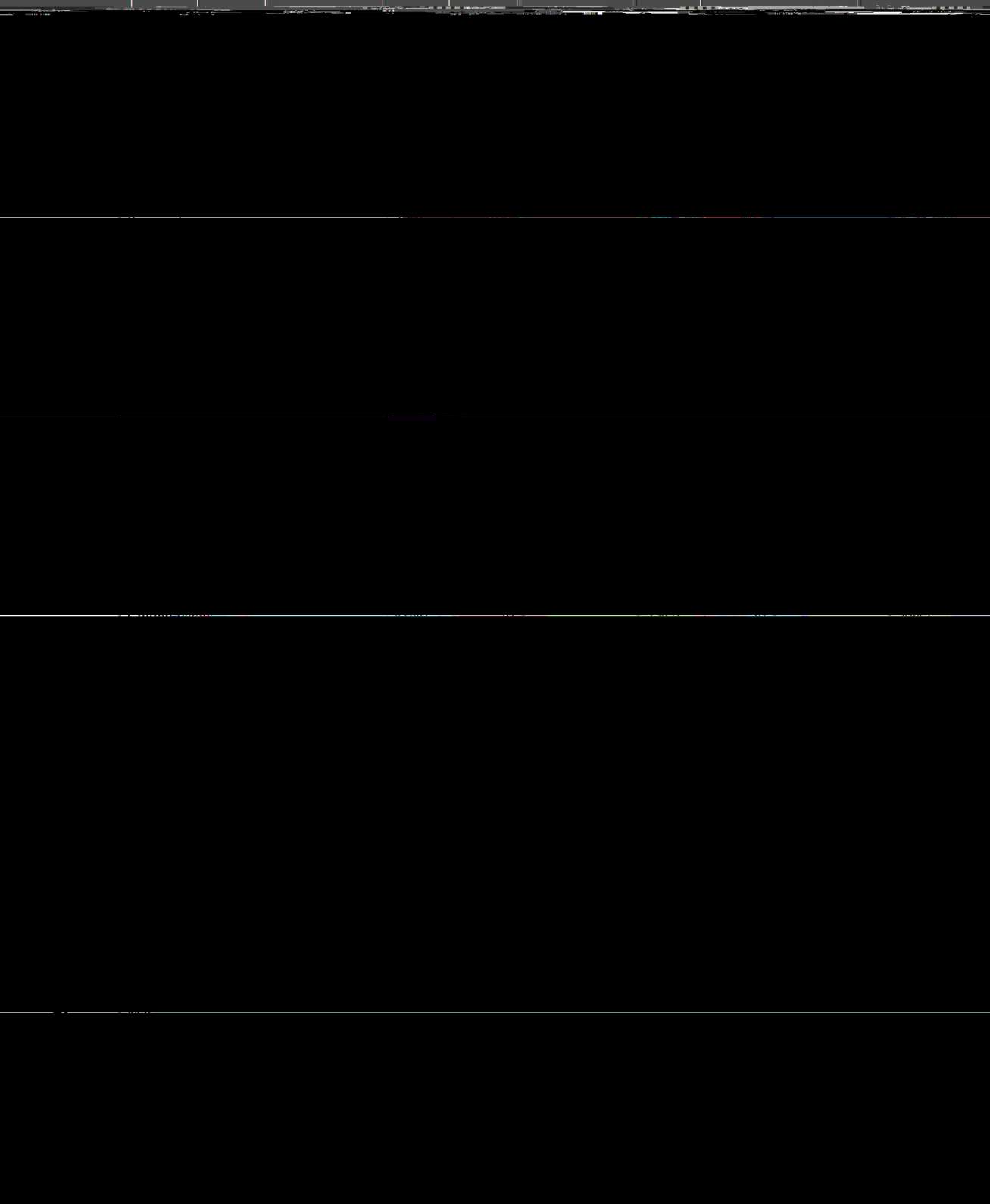
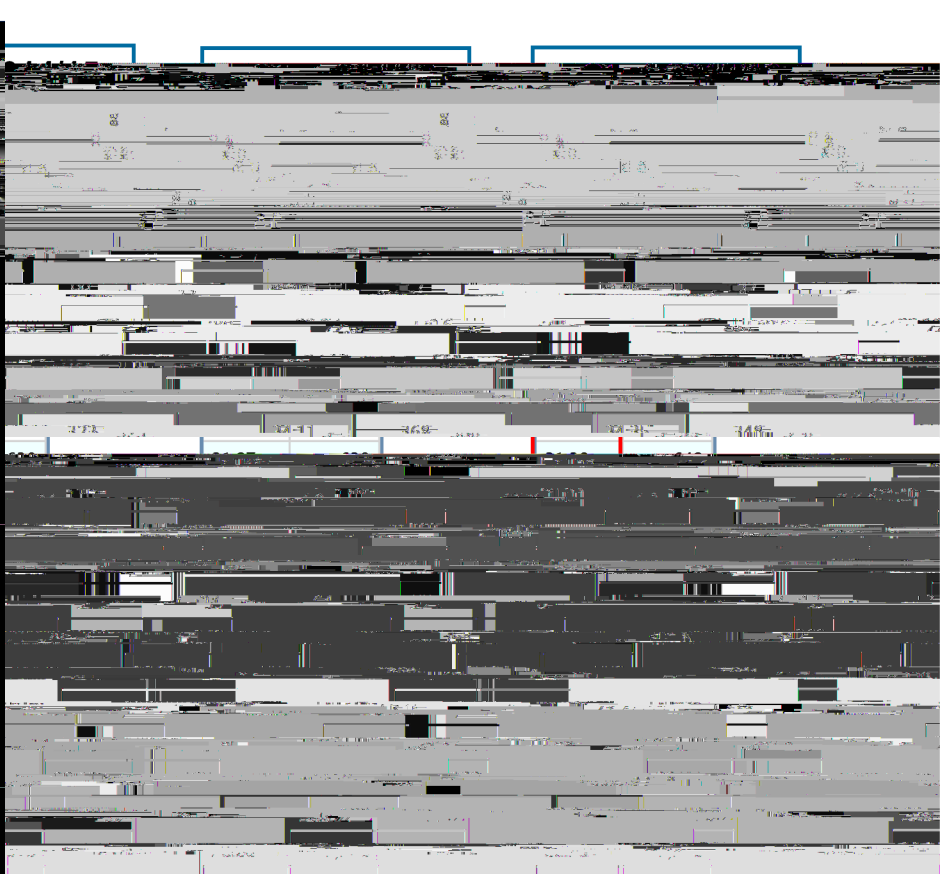


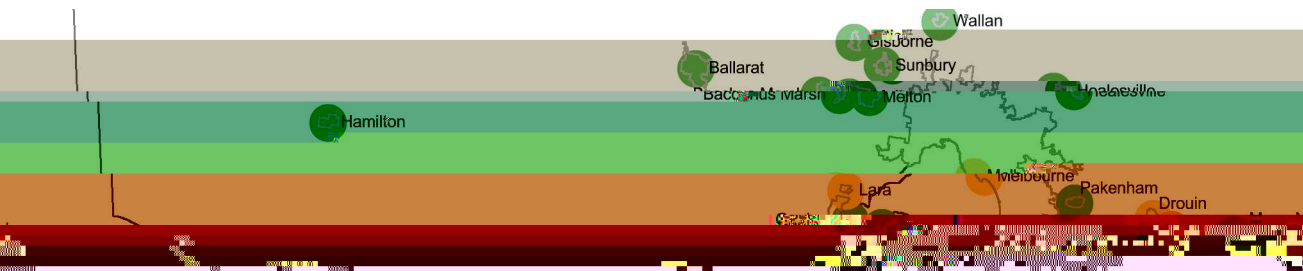
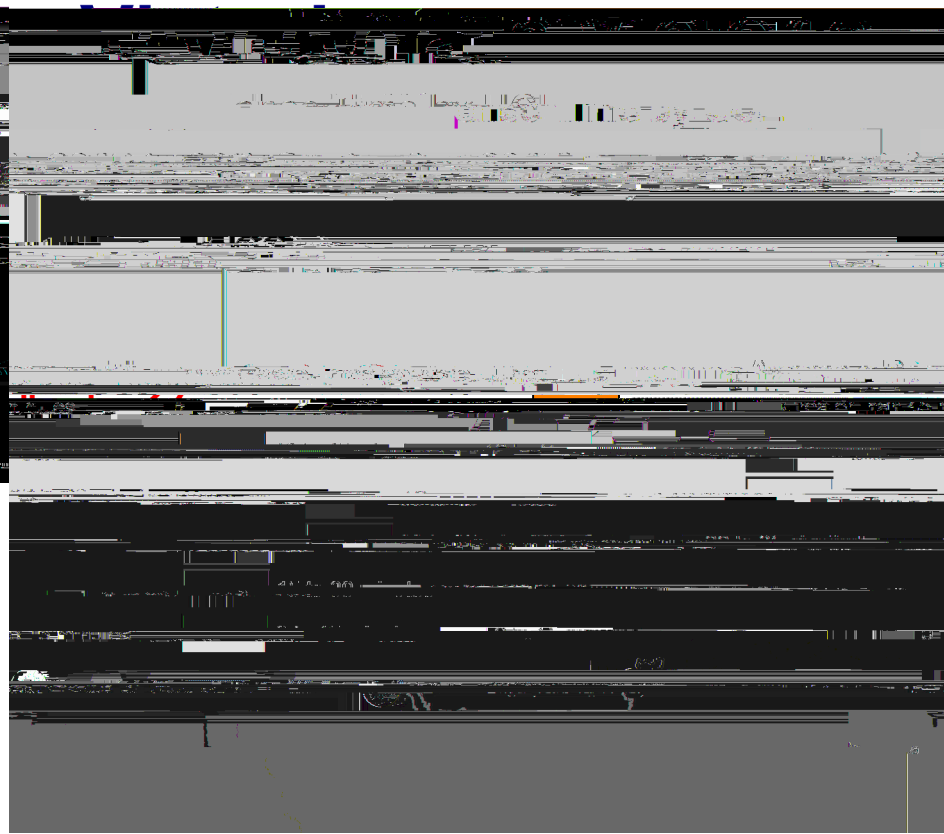
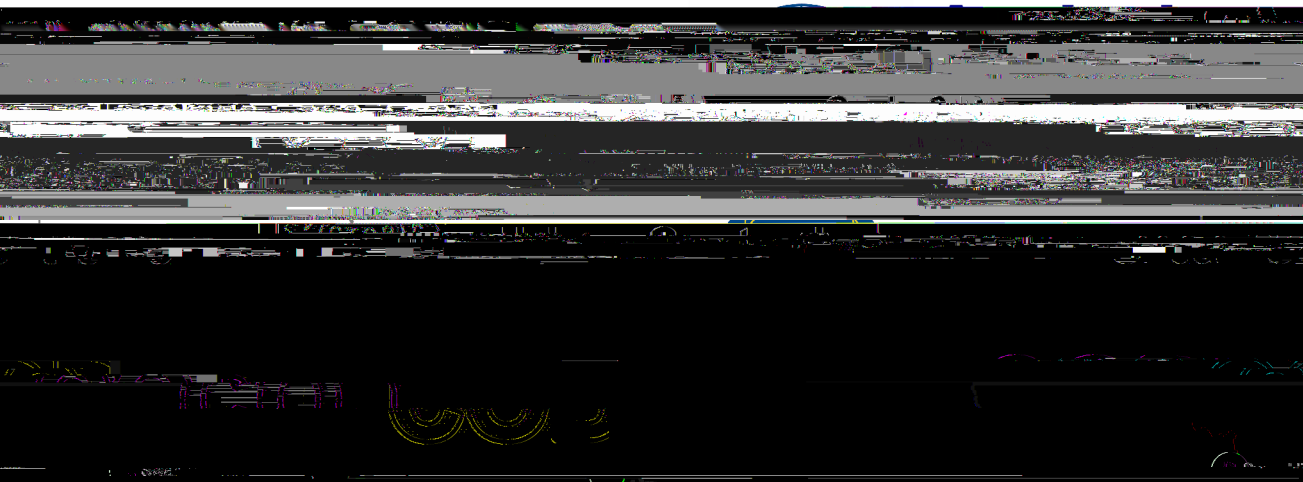


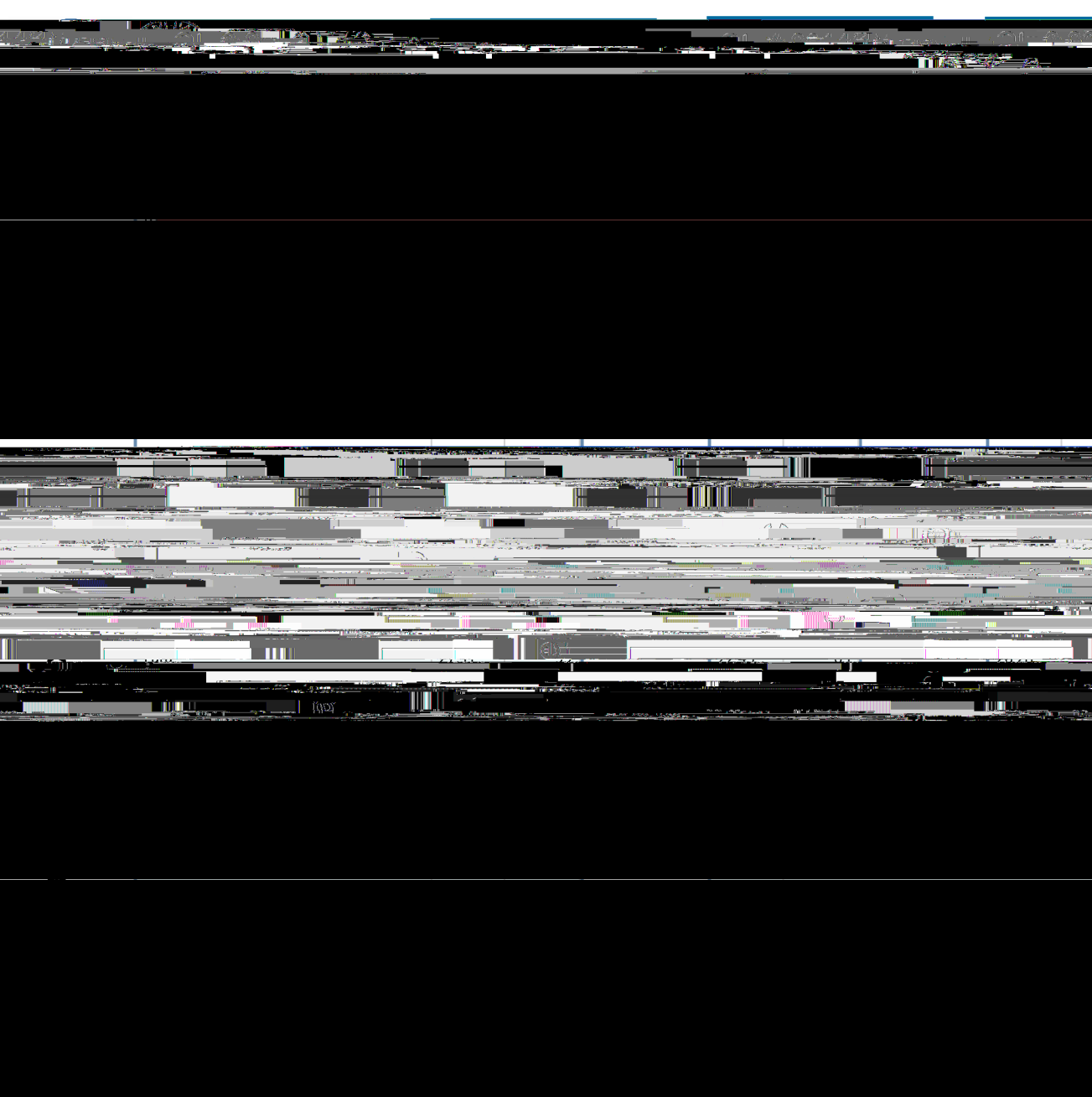




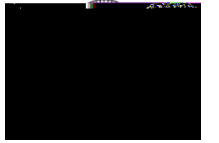








044/45	044/45	044/45
120	115	114
1101	110	



	!"#\$%
	6 &/" : μ ν ί ñ

# Glossary

Response Time

Response time measures the time from a triple zero (000) call being answered and registered by the Emergency Services Telecommunications Authority (ESTA) to the time the first AV resource arrives at the incident scene.

Response Time [(tim)6.2(e)]TJ /C2\_n 1 Tf 0 Tc 2.146 0 Td <0003>Tj /T0/GS0 g083 -f -0.0047 eincy